
















 **KEYS**

April 5 - 7, 2017
Courtyard Marriott
Allen, Texas





Wednesday, April 5th, 2017

- 11:00am - 6:00pm Registration Open
- 1:30pm - 2:10pm **Welcome Session:** What's New with **tandem**?
- 2:15pm - 3:15pm **Breakout Sessions**
-  Policies & Compliance Management
 -  Trending Security Topics
 -  Roundtable: Business Continuity Planning
 -  Open Workshop
- 3:30pm - 4:30pm **Breakout Sessions**
-  Phishing for a Safer Tomorrow
 -  CoNetrix IT Auditor Panel
 -  Roundtable: Vendor Management
 -  Open Workshop
- 4:30pm - 6:00pm Welcome Hors d'oeuvre Reception





Thursday, April 6th, 2017

- 8:00am - 8:30am Breakfast with Exhibitors
- Registration Open
- 8:30am - 9:30am **Keynote Address:** Are You My ISO?
- 9:30am - 9:50am Refreshments with Exhibitors
- 9:50am - 10:45am **Breakout Sessions**
-  It's Not a BCP without Recovery Objectives
 -  Security Awareness 2.0
 -  Roundtable: Audit Management
 -  Open Workshop
- 10:50am - 11:45am **Breakout Sessions**
-  Connecting Parts of Vendor Management
 -  The Nuts and Bolts of Server Hosting
 -  Roundtable: Information Security Policies
 -  Open Workshop
- 11:45am - 12:45pm Lunch
- 12:45pm - 1:40pm **Breakout Sessions**
-  The Game of Risk: Global Confusion
 -  Criticality of Email Security
 -  Roundtable: Phishing
 -  Open Workshop

Thursday, April 6th, 2017 (cont'd)

1:45pm - 2:40pm	<p>Breakout Sessions</p> <ul style="list-style-type: none">  Advanced Features of Audit Pro  Strategic Communication to Keep Your Sanity  Roundtable: Cybersecurity Assessment  Open Workshop
2:40pm - 3:00pm	Refreshments with Exhibitors
3:00pm - 4:30pm	Keynote Address: Locked
5:00pm - 8:00pm	Topgolf Social Event & Dinner





Friday, April 7th, 2017

8:00am - 8:30am	Breakfast with Exhibitors
8:30am - 9:15am	<p>Breakout Sessions</p> <ul style="list-style-type: none">  Cybersecurity Reporting to the Board  Leadership During Technology Disruptions  Roundtable: Risk Assessments  Open Workshop
9:30am - 11:00am	Keynote Address: A Conversation with Examiners
11:00am - 12:00pm	<p>Lunch with Examiners</p> <p>Prize Drawings</p>

Download the App



Track Legend

-  **tandem** in Action, Rowlett B & C
-  Security / Technology, Watters B & C
-  **tandem** Roundtables, Watters A
-  **tandem** Workshop, Rowlett A

See the map on Page 6 for more details!

Welcome

Welcome to the seventh annual CoNetrix K.E.Y.S. Conference!

Designed to provide “**K**nowledge **E**ssential to **Y**our **S**ecurity,” this event will feature educational sessions on information security, technology, and **tandem** software. Be sure to attend the keynote sessions for a dynamic lineup of speakers and exciting presentations this year.

Also, please join us for wonderful networking opportunities at the Welcome Reception and Topgolf Social Event.

Conference Sessions

Design your own conference by choosing sessions among these tracks:

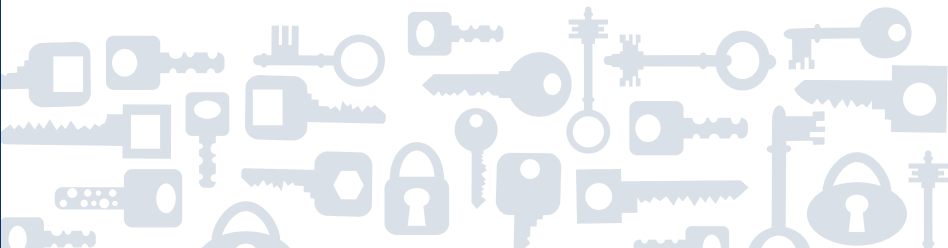
-  **tandem** in Action
-  Security / Technology
-  **tandem** Roundtables
-  **tandem** Workshop

The **tandem in Action** track will offer a rich learning environment to learn about **tandem** modules and how to use **tandem** to solve pressing issues in regulatory compliance and security.

The objective of the **Security / Technology** track is to bring you new information around technology and security in the financial industry.

New this year, the **tandem Roundtables** track will offer an excellent opportunity to network and brainstorm about the modules that matter most to you. How are other institutions leveraging **tandem**? What kind of changes would you like to see? Join us to hear and be heard.

Back by popular request is the **tandem Workshop**. Bring your mobile device and enjoy some quiet time to make progress in your **tandem** modules. The workshop is staffed with knowledgeable developers, consultants, and support personnel.





Location

This year's conference is at the Courtyard Dallas Allen at the John Q. Hammons Center. Located in beautiful North Texas, the local area includes over two million square feet of shopping within walking distance, the Allen Event Center next door, and a variety of restaurants, entertainment venues, and shopping in The Village. See the K.E.Y.S. App for local restaurants and area attractions.

Internet Access

Wireless Internet access will be provided in the conference meeting area during the conference. Please see a CoNetrix representative for login information. Please note that you must furnish your own wireless enabled device.



Giveaways

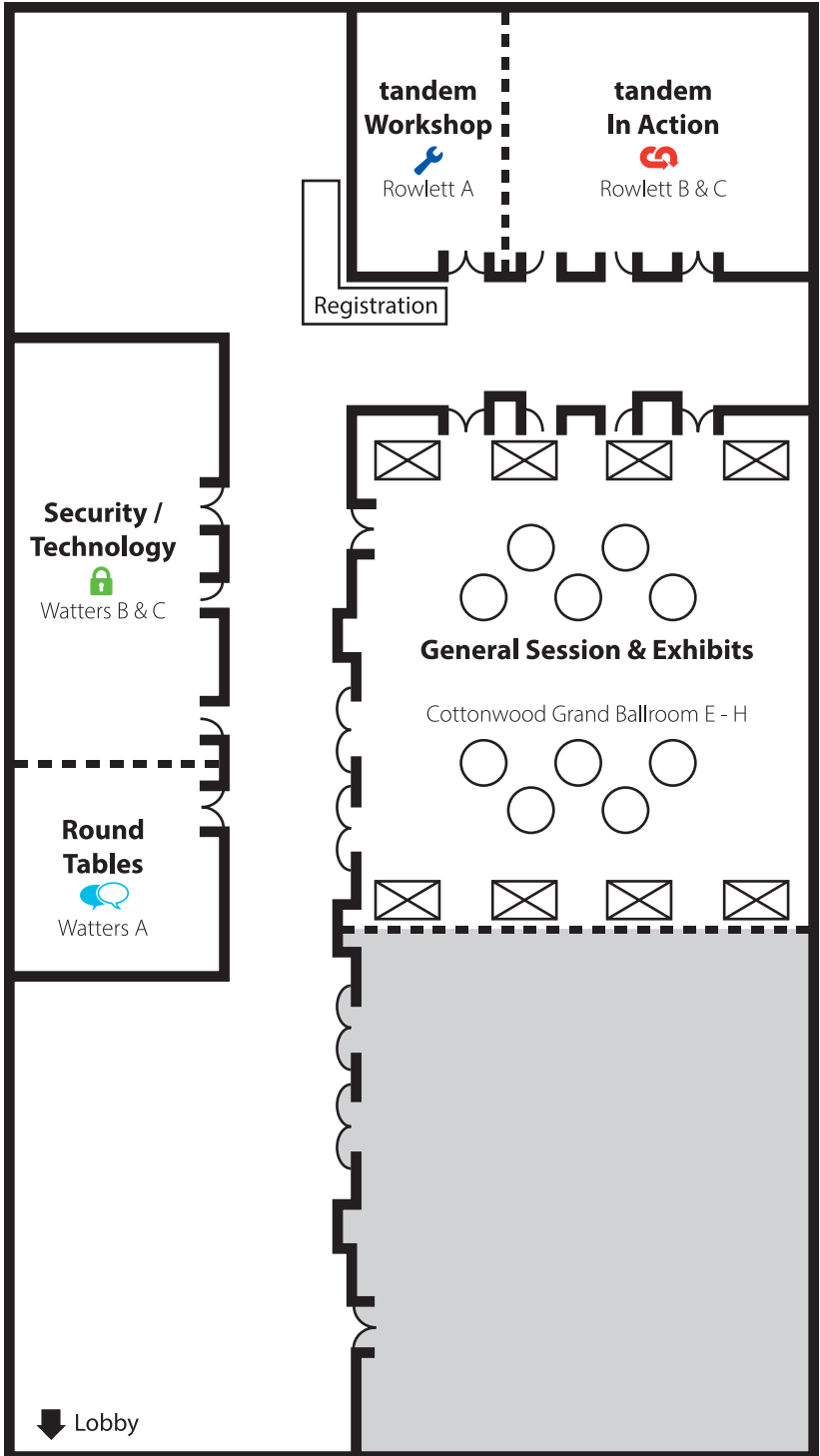
Stick around for the giveaway drawings on Friday during the final Lunch with Examiners. You must be present to win. You could go home with a Google Home, Drone, Polaroid Cube, or Mengo.

Transportation Options

Available transportation options from the DFW International Airport and Dallas Love Field include:

- Super Shuttle (800.BLUE.VAN)
- City Shuttle (800.777.7777)
- Ride Share (e.g., Uber, Lyft, etc.)
- Taxi Service

Want to share a ride? Use the K.E.Y.S. Facebook Group to communicate and coordinate with other attendees. Be sure to include your airport and time of arrival or departure in your post.





Wellness Events

Sitting at a desk all day can be hard work! Not only mentally, but for other important parts of your body, including your joints, back, and heart. Join K.E.Y.S. Staff for the following activities*, designed to encourage and promote wellness.

Thursday, April 6

Fun Run

6:15am - 7:00am
Meet in Hotel Lobby

Deskercise

9:35am - 9:45am
Security/Technology Room

Meditative Yoga

12:20pm - 12:35pm
Security/Technology Room

Topgolf

5:00pm - 8:00pm
Meet at Registration Desk at
4:45pm to Walk

Friday, April 7

Fun Run

6:15am - 7:00am
Meet in Hotel Lobby

Simon Says Dance

9:20am - 9:30am
General Session Room

***Note:** Wellness event participation is optional. Consider your own personal health risks before participating.



Topgolf Social Event

As a special part of the conference, CoNetrix has made reservations at Topgolf Allen on the evening of Thursday, April 6th. Each conference registration includes an individual pass for:

- Three-hour bay access.
- A bay section just for conference attendees.
- A Fajita Fiesta served right behind the tee-line.

The meal includes dinner, dessert, and unlimited soda, tea, and water.

Each bay is equipped with outdoor cooling and heat, so you're comfortable no matter the weather. A light jacket is recommended for unpredictable Texas weather.



No golf experience required! Anyone can play Topgolf, from aspiring pros to those who have never walked 18 holes. All you have to do is swing a club and try to hit your microchipped golf balls into dartboard-like targets.

One complimentary Topgolf pass is included with each KEYS registration. Additional passes may be reserved for \$90 per person.* This is a great time to network with conference attendees and is always a huge hit with attendees. We hope to see you there!

***Note:** Your Topgolf pass must have been requested during the conference registration process. If you are not sure you reserved a pass, please see the registration desk.

Make Your Steps Count!

A little competition is good for the heart. Use an app to track your steps at the conference. If you take more steps than other attendees and CoNetrix staff by lunch on Friday, you'll win a prize!



Kenny Howard

Zix

Senior Product Manager

Kenny Howard is a Senior Product Manager for Zix, a leader in email data protection, focusing on providing secure and simple email encryption, email data loss prevention, and mobile device security. He joined Zix in 2012, but prior to Zix, Kenny held similar positions in the information technology sector including at Intuit where he was awarded several patents. Kenny resides in Dallas, TX and holds a bachelor degree from Baylor University and a Master of Business Administration degree from the University of Texas at Dallas.



Janelle Merritt

American 1 Credit Union

Director of Risk Management

Janelle began her career in banking 16 years ago as a Teller. From there, she moved into New Accounts/Lending and then into the Training Department. With 14 years in Training, Janelle has facilitated many diverse environments from small group discussions to all-staff meetings for 160 employees, ranging everywhere from new hires to the CEO. Janelle inherited Compliance duties in December 2014, while still maintaining her current role in Training. She continued both until October 2016 when she became exclusively dedicated to the Compliance arena as the Director of Risk Management.



Matthew Rankin

Herring Bank

Senior Vice President, IT Director

Matthew has spent over 20 years helping businesses of all sizes get the most out of their technology. He is currently the SVP, Director of Technology for Herring Bank where he leads technology teams to create innovative solutions. He has held positions from System Administrator to Executive in both startups and Fortune 100 companies. He has worked in several industries, notably in Insurance and Banking and has a wide-range of experience leading change at all levels of an organization.



Neil Baldridge, Ph.D., CISA, CISM, CISSP
Chief Security Officer, Director of Security Services

Neil has a long history with CoNetrix. He was a co-founder of the company, serves as the Chief Security Officer, directs Security Services, and previously provided supervision of the company's network engineering group. Neil manages CoNetrix security engagements and works with financial institution examiners when they perform examinations of CoNetrix customers.



Stephanie Chaumont, CISA, CISSP, Security+
Security and Compliance Consultant

Stephanie is a security and compliance consultant with CoNetrix. With more than nine years of professional technical experience, Stephanie assists organizations in creating their information security programs, performs IT audits, provides general security consulting, and performs security awareness training.



Brady Cook, CISSP, Security+, MCPD, MCITP
Vice President, **tandem**

Brady has over 15 years of professional technical experience, including more than seven years at CoNetrix. He led the initial development and design of the **tandem** software project. He currently serves as the Vice President of **tandem**. Brady holds a B.B.A. degree in Computer Information Systems from West Texas A&M University and an M.S.B.A. degree in Management Information Systems from Texas Tech University.



Jimmy Crossley, SSCP, NSA IAM, MCSE NT4, CISM
Senior Security Engineer

Jimmy has been an Information Technology professional at CoNetrix since 1979. He holds SSCP and CISM certifications and has been trained in the National Security Agency's INFOSEC Assessment Methodology (IAM). He has extensive experience in network administration with a specialty in security assessment. With more than 35 years involvement in programming, network implementation, and administration, he brings unique talent to the CoNetrix team. His tenure with CoNetrix makes him a valuable and trusted security professional.





Mark Faske, CISA, CISSP
Security and Compliance Consultant

Mark has more than 17 years of professional technical and security experience, specializing in information security consulting, security compliance, and IT audit. His background includes substantial experience with financial institution audits, PCI, SOX, and service auditor reports. He audits site administration policies and procedures against federal regulations, assists with creating custom Information Security Programs, and provides security consultation.



Carly Franks, CISM
Security and Compliance Consultant

Carly has a background in the financial industry and has been involved in customer services at CoNetrix for 11 years. She assists with the creation and customization of Information Security Programs, and maintains Information Security Program documentation.



Patrick Henry, CISA, CISSP
Security and Compliance Consultant

Patrick has more than 15 years of professional experience in community banking. He worked as an IT Officer, Security Officer, and System Administrator, with a focus on policies, security, and business continuity/disaster recovery. While in the banking industry, Patrick managed IT audits and exams as the financial institution's primary point of contact. Patrick has a B.S. in Business Management and Computer Information Systems.



Mark McCullough, CISA, CISSP
Security and Compliance Consultant

Mark has more than 15 years of professional technical and security experience, specializing in information security consulting, security compliance, and IT audit. His background includes financial institution experience, corporate environments, and education. Mark has experience with SSAE 16, Sarbanes Oxley, and GLBA Compliance Audits. He has a B.B.A. in Finance.



Ed McMurray, CISA, CISSP

Assistant Director of Security Services, Information Security Officer

Ed has more than 18 years of professional technical and security experience. Four of those years, he served as an Intelligence Officer in the U.S. Air Force. He has a B.S. in Mathematics with a minor in Electrical Engineering and a M.S. in Information Systems and Security. His specializations include information security, audit, networking, and communications. Ed manages services and product changes designed to keep CoNetrix Security services ahead of threats, compliance requirements, and customer needs.



Missy Oliver, CRVPM

Vendor Management Program Coordinator

Missy serves as the Vendor Management Service Program Coordinator. She has more than nine years managing high-level privacy information services. Missy is a Certified Regulatory Vendor Program Manager and is responsible for reviewing and analyzing vendor records documents, as well as monitoring overall vendor performance and condition.



Alyssa Pugh, Security+ tandem Support Specialist

Alyssa serves as a **tandem** Software Support Specialist. She primarily provides customer support, site testing, and content organization for continued software quality. She has more than eight years of professional technical experience, covering a broad spectrum of database work, graphical design, and IT support. Alyssa has a B.A. in Technical Communications.



Kevin Riddles

Senior Member, CoNetrix Technology Sales

Kevin has more than 24 years of IT consulting and sales experience. He has consulted with businesses of all sizes and complexities including several Fortune 500 corporations. Kevin has worked with financial institutions throughout his career and is currently a senior member of the CoNetrix Technology sales team. His primary focus is network infrastructure, security, and cloud technologies.



Leticia Saaid, Security+
tandem Support Manager

Leticia serves as the **tandem** Software Support Manager and has worked with CoNetrix for five years. She oversees the vision for customer support and training. She also assists in conceptual development of the software. Leticia has a B.A. and M.A. in Mathematics.



Troy Sell, Security+
 Security and Compliance Consultant

Troy has more than 30 years of professional IT experience, with an emphasis on mainframe technology. He also has experience in higher education and the health care industry. He assists with the creation, development, and maintenance of Information Security Programs.



Samantha Torrez
tandem Support Specialist

Samantha serves as a **tandem** Support Specialist. She has worked with technology for four years, ranging from hardware, software, and customer support. She currently provides customer support, customer training, and site testing for continued software quality. She has a B.A. in History.



John Wiggains
tandem Support Specialist

John serves as a **tandem** Support Specialist. He primarily provides customer support and site testing for continued software quality. He has experience in the Youth Ministry field and is looking to continue his education in the field of Neuroscience. John has a B.A. in Youth and Family Ministry.

Let Us Know What You Think!

After each session, take a moment to leave us your thoughts via the session survey in the app. Did the speaker have good presentation skills? Are there any topics you'd like to see covered at next year's conference? Share your thoughts and earn points toward some great prizes. Visit the Registration Desk to use your points and collect your prize!

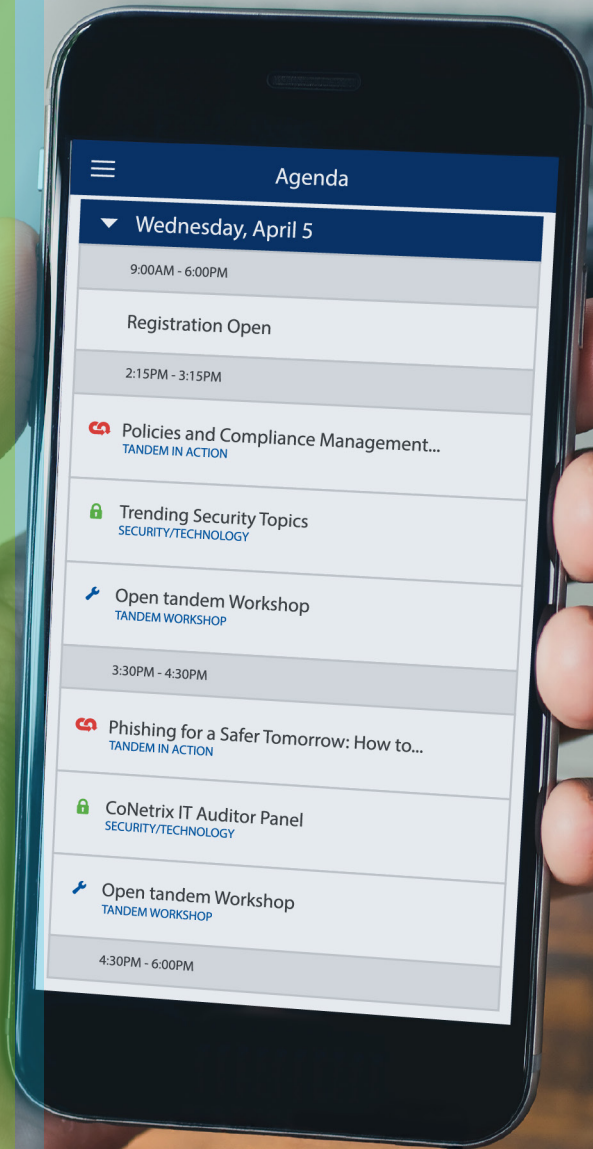


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Wednesday, April 5, 2017

1:30pm - 2:10pm

Welcome Session

What's New with **tandem** ?

Leticia Saiid, CoNetrix

Be the first to learn about great new CoNetrix services coming your way and see the exciting changes happening to **tandem** TODAY! In this welcome session, Leticia will also share important information about navigating the conference and review substantial updates integrated into **tandem** over the past year.

See More Enhancements

Updates Since K.E.Y.S. 2016 Handout

See the handout on the official K.E.Y.S. app to review a summary of all updates since K.E.Y.S. 2016. More than 200 software enhancements were brought to you by the **tandem** Development, Support, and Content teams. A special "Thank you!" to 2016 K.E.Y.S. Attendees who helped us design some these great features!

Software Updates Blog

Visit our recently redesigned Software Updates Blog to read in-depth articles about each new feature added to **tandem**. Visit the blog in **tandem** at **Support > Software Updates**.

Updates & Announcements Email

Want update notifications sent directly to your email inbox? Sign up for email notifications in **tandem** now by clicking on the **Your Account** link in the upper right corner of the screen. Mark the **Receive Software Update Emails** box to be among the first to know about new features.

Quarterly Workshop

Sign up to attend our Quarterly Workshop on the **tandem Home** page. During each Quarterly Workshop, you will have a chance to see a summary of all updates rolled out in the past quarter and vote on future enhancements.

Bi-Monthly Training Sessions

Sign up to attend our module-specific Bi-Monthly Training Sessions on the **tandem Home** page. Join us to learn about how you can best use your favorite modules and explore how to use features you've never seen before.

Wednesday, April 5, 2017

2:15pm - 3:15pm

tandem in Action

Policies and Compliance Management: The Potions Class of the FFIEC

Samantha Torrez, CoNetrix

Few people thoroughly enjoy all the work that goes into Policies and Compliance Management. These are things few people want to do, but we know they must be addressed in order to have a rigorous Information Security Program, similar to Potions class at Hogwarts. Join Samantha as she reveals the careful work that goes into creating potions, Policies, and Compliance Events.

Security / Technology

Trending Security Topics

Stephanie Chaumont, CoNetrix & Jimmy Crossley, CoNetrix

A network engineer and a security consultant walk into a bar... Join Jimmy and Stephanie for this session as they unpack a series of security threats and controls that will pique your interest. Topics addressed will range from specific attacks to legal issues cropping up in the current threat landscape.

tandem Roundtables

Discussing Business Continuity Planning

3:30pm - 4:30pm

tandem in Action

Phishing for a Safer Tomorrow: How to Lie to Your Employees

John Wiggains, CoNetrix

Social engineers often find creative ways to steal your company's information. To counteract these attacks, we must become more creative on how we train our weakest link: employees. Phishing campaigns can help educate your employees, but there is more to it. Join John as he explores the psychology behind successful phishing campaigns and what makes bad campaigns, well... phishy.

Security / Technology

CoNetrix IT Auditor Panel

Facilitator: Neil Baldrige, CoNetrix

Panelists: Patrick Henry, Mark Faske, and Mark McCullough, CoNetrix

During this session, you will have the opportunity to ask questions and discuss answers with some of the CoNetrix IT Auditors. Join Neil Baldrige as he facilitates a conversation with our auditors to discuss common issues encountered during IT audits and provide tips for how you can improve your security.

tandem Roundtables

Discussing Vendor Management

Thursday, April 6, 2017

8:30am - 9:30am

Keynote Address

Are You My ISO?

Russ Horn, CoNetrix

You may have recently been asked the question, "Who is your ISO?" Once asked, did you immediately point to your Information Security Officer, or did you begin walking through the office, from department to department, in search of an ISO? What is this thing we call "ISO?" What role should an ISO have? Who should an ISO report to? What skills do they need to be successful? Why is it a big deal to have an ISO? Can more than one person serve as ISO? During this session, we will address these questions and more so we can have a better understanding of what an Information Security Officer should be.



Russ Horn, CISA, CISSP, CRISC

CoNetrix
President

Russ Horn has more than 20 years of professional technical and information security experience. He currently serves as the President of CoNetrix, a full-service information technology/security firm focused on serving financial institutions.

In addition to performing IT audits and security consulting, he has taught technology courses at the university level, spoken at numerous security conferences, and published multiple security articles.

Russ earned a B.A. in Mathematics, an M.S. Degree in Management Information Systems, and has achieved the Certified Information Systems Auditor (CISA), Certified Information Systems Security Professional (CISSP), and Certified in Risk and Information Systems Control (CRISC) designations.

Be Social!

Want to share your K.E.Y.S. experience with your friends? Share your adventures on social media by using the hashtag #CNXKEYS2017 or by using the exclusive K.E.Y.S. Snapchat Filter!* Follow CoNetrix on Facebook, Twitter, and LinkedIn for more info.

*Geofilter only available in the Courtyard Marriott Hotel conference rooms April 5-7, 2017.



Thursday, April 6, 2017

9:50am - 10:45am

tandem in Action

It's Not a BCP Without Recovery Objectives

Leticia Saiid, CoNetrix

One of the most frequent mistakes people make when working in the BCP module is in the Recovery Objectives section. It is an easy step to skip in the flood of BCP information gathering. Join Leticia in this session to learn steps to building a strong, yet manageable, business process restoration plan and clear the air about all those pesky acronyms (i.e., MAD, RTO, RPO, OMG, etc.).

Security / Technology

Security Awareness 2.0: Cultivating Security Conscious Employees

Alyssa Pugh, CoNetrix

Security awareness training is an important requirement, but in spite of our best efforts, passwords are still being cracked and ransomware is a growing problem. Join Alyssa in this session to discuss the benefits and flaws of current security awareness training methodology, unique generational learning styles, and steps you can take to educate and protect your most valuable asset: your employees.

tandem Roundtables

Discussing Audit Management

10:50am - 11:45am

tandem in Action

Connecting the Moving Parts of Vendor Management

Samantha Torrez, CoNetrix & Missy Oliver, CoNetrix

A lot of work goes into building a vendor management program. You need services, contracts, due diligence documents, and so much more. So, where is the best place to start and what should you do from there? Join Samantha and Missy in this session as they discuss how to connect all the pieces to effectively manage your vendors.

Security / Technology

The Nuts and Bolts of Server Hosting

Kevin Riddles, CoNetrix

If you are considering hosting email, backups/disaster recovery, servers, or any other infrastructure components, this session is for you. Join Kevin in this session as he breaks down "what we've learned" about hosting for financial institutions. He will discuss public versus private options and explain what is required in order to meet regulatory compliance.

tandem Roundtables

Discussing Information Security Policies

Thursday, April 6, 2017

12:45pm - 1:40pm

tandem in Action

The Game of Risk: Global Confusion

Alyssa Pugh, CoNetrix

While the board game Risk may promise "Global Domination," when we face real-life risks, uncertainty often prevails. You know the game pieces (e.g., threats, controls, and risk management plans), but sometimes things just don't fit. Join Alyssa in this session to see the Risk Assessments module in action and walk through how to strategically use your pieces to create a winning risk assessment.

Security / Technology

Criticality of Email Security

Kenny Howard, Zix

The recent highly public data breaches and rise in external threats remind us of the increasing importance of securing emails. Organizations need to be confident the millions of emails leaving their network each day are protected where necessary, whether sent from a desktop or a mobile device. Join Kenny for a discussion on solutions to solve your most pressing secure email challenges.

tandem Roundtables

Discussing Phishing

1:45pm - 2:40pm

tandem in Action

Advanced Features of the Audit Pro Module

Ed McMurray, CoNetrix

Scoping and structuring audits can be half the battle in being able to consistently and efficiently execute an audit plan. Learn how the Audit Pro module provides the tools to manage audit controls, audit procedures, work papers, and integration with risk assessments.

Security / Technology

"No Need to Beg!" Strategic Communication to Keep Your Sanity

Janelle Merritt, American 1 Credit Union

In our current regulatory environment, there are many demands that do not generate revenue or drive profits. It is difficult to get necessary programs when its not an "income generator." How do you speak the language of your executive team? How do you justify costs in your department? Join Janelle in this session to learn strategies on speaking the language of your institution and developing an ROI so you can move your Program forward while also moving your institution forward.

tandem Roundtables

Discussing Cybersecurity Assessment

Thursday, April 6, 2017

3:00pm - 4:30pm

Keynote Address

LOCKED

A Mystery Room Experience

Facilitator: **tandem** Support Staff

KEYS Financial is an average financial institution. From helpful employees to new systems, great resources, and beyond, KEYS Financial is on the cutting-edge of technology. When things begin to go wrong, it's a comfort to know you, a prestigious IT Administrator, can help save the day!

Bring your a-game to this interactive session where you will race against the clock to save KEYS Financial from impending disaster. Work with your team to unlock clues, solve puzzles, and gain some key takeaways to help keep your own financial institution from ever being "Locked."

Objectives

In this session, you will:

- Become familiar with use of a BCP Emergency Packet.
- Communicate effectively in a team environment.
- Detect, identify, and respond to active cyber threats.
- Enhance critical thinking and problem solving skills.
- Learn about tools available to help during security incidents.
- Recognize traits of certain security threats, cyber and otherwise.

Topgolf Reminder

If you are planning to attend the Topgolf Social Event, meet at the Registration Desk at 4:45pm after this keynote session. Remember to bring a light jacket, in the event of unpredictable weather, and make your steps count. See Page 8 for more info. See you there!

Friday, April 7, 2017

8:30am - 9:15am

tandem in Action

Cybersecurity Reporting to the Board

Stephanie Chaumont, CoNetrix

Examiners continue to place increasing importance on the Board's involvement in and knowledge of an organization's cybersecurity posture. Cybersecurity has typically been considered IT's domain, but now it's time to bridge the gap between IT and Board members who may or may not have technical backgrounds. Join Stephanie in this session as she discusses the what, why, and how of reporting cybersecurity to the Board.

Security / Technology

Leading Your Financial Institution During Technology Disruptions

Matthew Rankin, Herring Bank

Today's IT leaders are uniquely positioned to lead change in their organizations. With increasing digitization of financial institutions, disruptive change in customer and member expectations, and the rise of FinTech, technology leaders are increasingly tapped to find the best way to move an organization into the next stage of growth. Discover key strategies for leading organizational change from the data center to the board room.

tandem Roundtables

Discussing Risk Assessments

Examiner Panel Reminder

Have any questions about regulatory expectations or industry best practices? Maybe you have questions about cybersecurity or involving management? Prepare your questions ahead of time and ask an examiner during this year's Examiner Panel! Learn more on the next page.

Friday, April 7, 2017

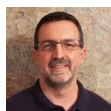
9:30am - 11:00am

Keynote Address

A Conversation with Examiners

Facilitated By: Ed McMurray, CoNetrix

The regulatory environment for financial institutions is changing in response to changing threats and technological challenges. Join our panel of federal and state examiners to discuss cybersecurity, regulatory expectations, and how guidance is evolving to meet the changing demands of banking with technology. Following the panel, the examiners will join the audience for lunch and small group discussions.



Matthew Cheney

Federal Deposit Insurance Corporation

Senior Examiner, IT Examination Specialist

Matthew Cheney serves as one of the FDIC Dallas Regional Office's IT Examination Specialists where he helps direct the Region's IT examination program and works with his Federal Banking Agency counterparts to ensure efficient scheduling and oversight of examinations of technology service providers. He began his career with the FDIC in 1990 in Lubbock, Texas, where he worked as a Risk Management Examiner, focusing his career on IT examinations of community financial institutions of various sizes and complexity. Since that time, Mr. Cheney has led or participated in numerous examinations of financial institutions with large, complex network infrastructures and of independent technology service and software providers. As a Senior Examiner and now IT Examination Specialist he is a regular presenter at banker outreach events in Oklahoma and in Texas.



Tammy Chess, CISA, CICA

Federal Reserve Bank of Dallas

Senior Information Technology Examiner

Tammy Chess serves as a Senior Information Technology Bank Examiner at the Federal Reserve Bank of Dallas in the 11th District. Ms. Chess joined the Federal Reserve in 2003 where she specializes in technology examinations of commercial and foreign bank organizations, holding companies and technology service providers. Ms. Chess also serves on numerous Federal Reserve Board of Governors technology committees where she is able to assist with educational outreach efforts and research on emerging technology issues. Prior to joining the Federal Reserve, Ms. Chess held management positions in banking and technology industries. She received a B.S. Degree in Accounting and Computer Science from Paul Quinn College in Dallas, Texas, and also holds Certified Information Systems Auditor (CISA) and Certified Internal Controls Auditor (CICA) certifications.



Brett Howard, CISA
Texas Department of Banking
 IT Examiner

Brett Howard has been with the Department since February of 2002 and has over 15 years of combined regulatory experience with the Texas Department of Banking and the FDIC. He earned his certification as a Certified Information Systems Auditor (CISA) in 2007 shortly before becoming a Commissioned IT Specialist. Mr. Howard currently oversees the Information Technology examinations of approximately 70 banks and trust companies chartered by the state of Texas.



Robert Hurd, CISA, CISSP
Office of the Comptroller of the Currency
 National Bank Examiner

Robert Hurd is a National Bank Examiner and Lead Expert for Bank Technology at the Office of the Comptroller of the Currency. He advises senior management on bank technology risks and trends, provides guidance and training to OCC examiners, and helps to coordinate interagency examination activities for technology service providers. Before becoming the Lead Expert in the Southern District, Mr. Hurd was a Policy Analyst at OCC headquarters in Washington, DC and has more than 20 years examination experience in community banks, midsize banks, large banks, and technology service providers. Robert earned a Finance degree from Texas A&M University, Corpus Christi, Texas.



Wayne Trout, CISA, CRISC, CBCA, CBRA, CBRITP
National Credit Union Administration
 Regional Information System Officer

Wayne Trout has been employed with the NCUA since February 1999. He served five years as a financial examiner before moving to the IT side of examinations and staffing the RISO Pilot program in September 2004. Since then Mr. Trout has served as an RISO for Region IV (Austin) and assisted the Office of Examination and Insurance (E&I), through details, in the development of examination programs related to IT and cybersecurity. In 2015 and 2016 Mr. Trout served as one of the NCUA representatives to the FFIEC Cybersecurity Critical Infrastructure Working Group (CCIWG) to assist in developing portions of the Cybersecurity Assessment Tool (CAT). Mr. Trout is a 1993 graduate of Frostburg State University (MD) with a BS in Accounting. Mr. Trout has also pursued certifications in IT auditing and Business Continuity through ISACA, DRI, BRCCI.

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Exhibit Hours:

Wednesday, April 5:	4:30pm - 6:00pm
Thursday, April 6:	8:00am - 4:30pm
Friday, April 7:	8:00am - 12:00pm



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